

27 March 2010

Margaret Bland Realty
Margaret Bland
988 Doncaster Road
Doncaster East 3109

Dear Margaret

Thank you very much for all the hard work that you and your team extended to us during the process of selling our house.

We deeply believe your attention to details, ideas, professionalism and honesty made the result of selling our house a big success. Your unique approach made the selling process less stressful and more productive for us. We certainly appreciated you discussed with us at the end of each day until the end of the process. There is no doubt in our mind that your hard work and professionalism differentiate you from the other real estate agents. We will undoubtedly come to you again for any real estate requirement we may have in the future and we will not hesitate to recommend you to all of our friends and relatives.

We would like to add that we are equally happy with all the members of your team.

Kindest Regards,

A handwritten signature in cursive script that reads "Shiva Aftahi". The signature is written in black ink and is positioned above a horizontal line.

Shiva Aftahi & Med Bandegi